Service Plan 2015

JULY VISION for a safer Lancashire

Our strategy – set out in our Integrated Risk Management Plan (IRMP) 2013/17 – is summarised in this simple triangle.

At the top we have **OUR PURPOSE** — what we are here for. Making Lancashire safer is our commitment to make sure everything we do improves the safety of our diverse communities.

Our activity describes how service delivery is our core activity and reason for existence as an organisation. We deliver these services against a financial backdrop that requires us to make savings but we try to do this in a way that also drives improvement.

Our priorities are the things we focus our activities and resources on. They are the projects or activities we think are most important to help us achieve "making Lancashire safer". This Annual Service Plan sets out what these activities will be in the year ahead. Our Key Performance Indicators measure how well we are doing to achieve success in the areas we prioritise.

Our values are the qualities we hold to be important and we use them every day as the basis of what we do. They influence our decisions and every interaction we have with each other and our communities.

Service

